

Client Testimonial

“The expertise that you brought to the project, as well as your willingness to incorporate our own institutional culture, made all the difference.”

Joel A. Cohen, Ph.D.
Associate Vice President
for Library and Information Services
Canisius College



Library & Information Services

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September 6, 2001

Mr. Greg Vincent
Communication Design Associates
1410 Providence Highway
Norwood, MA 2062

Dear Greg:

Old Main opened on Tuesday. After years of planning and execution, our state-of-the-art classrooms are now a reality. When I think back to the beginning of the project many meetings, telephone conversations, and design documents ago, I remember your initial visit, which was intended as a sanity check on our conceptual design. I am so thankful that I did not follow my instincts and try to detail design and specify classrooms on our own. And if I can blow my own horn for a minute, with a publication on classroom design, I do not consider myself a lightweight in this area¹. The expertise that you brought to the project, as well as your willingness to incorporate our own institutional culture, made all the difference. The design documents were complete and reflected a wonderful collaboration between you, our architects (Cannon Design), and Canisius College. You managed the bid process well, and you worked well with our General Contractor, our AV contractors, and Canisius College during implementation. You really made a difference. Thank you.

Sincerely,

Joel A. Cohen, Ph.D.
Associate Vice President for
Library and Information Services

cc Dr. L. Franz
M. Mistriner, Cannon Design
F. Sica, Cannon Design

¹ Cohen, J. A. & Castner, M. H. (2000). Technology and classroom design: A faculty perspective. In L. Lloyd (Ed.), *Teaching with Technology: Rethinking Traditions* (pp. 1-20). Medford, NJ: Information Today.

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