

# Client Testimonial



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Kevin G. Friend  
Director  
Boston Convention Network



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*Video Production, Tradeshow Marketing & Multimedia*

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Mr. Bob Hemenway  
Communications Design Associates  
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Norwood MA 02062

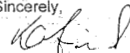
Dear Bob,

On behalf of all of us at Boston Convention Network and the rest of the crew at the FleetCenter Control Room I would like to thank Communications Design Associates for the relentless work and effort you put into the design and integration of the FleetCenter Control Room. The task in front of us as we began this project was enormous. Even with the tight schedule and tremendous pressure for the opening of the FleetCenter, we were still able to respond to the various production and presentation elements required for event presentation. I would like to thank Greg and Stuart for their expertise and diligence in working out the problems with integrating the audio systems and computer network. I assure you after speaking with the representative of other control rooms across North America, the FleetCenter installation is one of the most advanced. More importantly, it works !

Please know that BCN as a company and as individuals learned a tremendous lesson on the process of systems integration. During the entire process I never felt there was a problem that could not be worked out and, as we know, there were many challenges along the way. Of course the true test of any installation is how it performs in the daily grind of constant use. Not only are the Bruins and Celtics extremely pleased with the production and presentation elements the Control Room offers, but corporate events and FleetCenter promotional needs are also being served. This Summer we plan on opening up the Control Room as a full service post production facility complete with full editing, graphics, and animation services.

Again, thanks for all your work and insight. I'm sure we will be asked about integration and design from the many buildings being planned in the future. I assure you I will confidently send them your way.

Sincerely,



Kevin G. Friend  
Director

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